

REMOTE DEPOSIT NOW SCANNER INSTALLATION FOR MAC

SYSTEM REQUIREMENTS

For an optimal experience, a high-speed internet connection is recommended. In addition, the following components are required for working with the application(s).

For the Computer

- Local administrative rights
- USB port 2.0 or higher
- Mono™ Framework – 5.18.1.0 and above

Supported Operating Systems Versions and Browser

- **Apple macOS 11 Big Sur:** Google Chrome
- **Apple macOS 10.15 Catalina:** Google Chrome
- **Apple macOS 10.14 Mojave:** Google Chrome
- Mono™ Framework – 5.18.1.0 and above
- If you do not already have the following components installed, you can install them here: <https://download.mono-project.com/archive/5.18.1/macos-10-universal/>

NOTE: The current version of Chrome and its two previous versions are supported.

SUPPORTED SCANNER

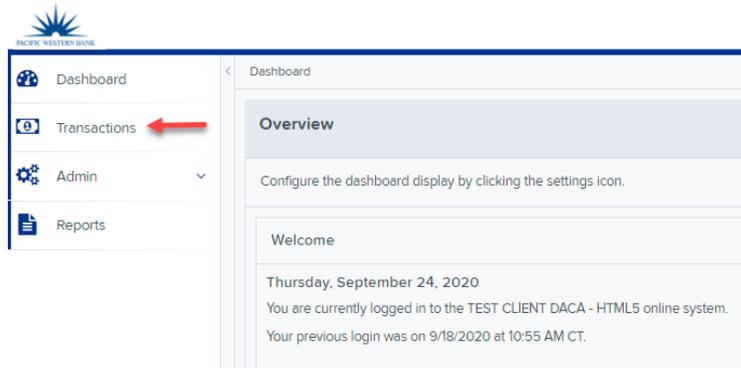
The Panini® Vision X scanner is supported and recommended by Pacific Western Bank for this application's features.

SETUP AND SCANNER INSTALLATION

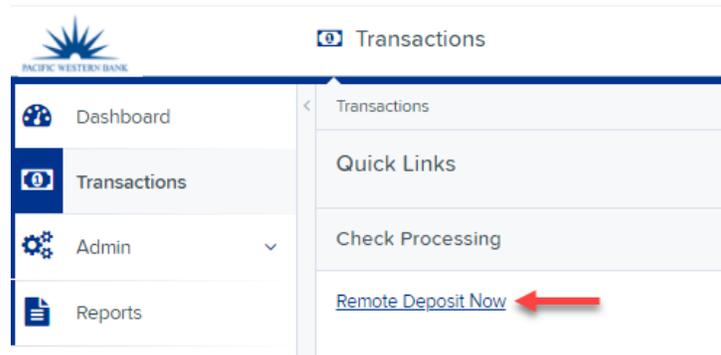
INSTALLING PROFITSTARS® SCAN SERVICE APPLICATION

NOTE: Please disconnect the scanner's power and/or USB cables and close all other applications.

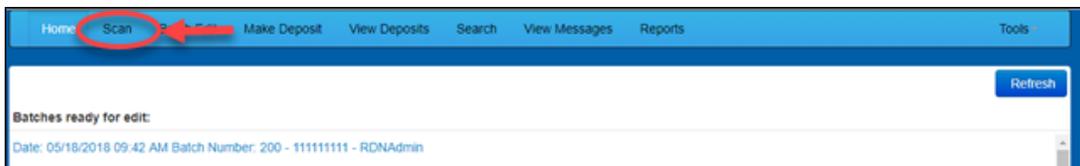
1. Once logged into the Remote Deposit portal, select **Transactions** from the main menu as shown below.



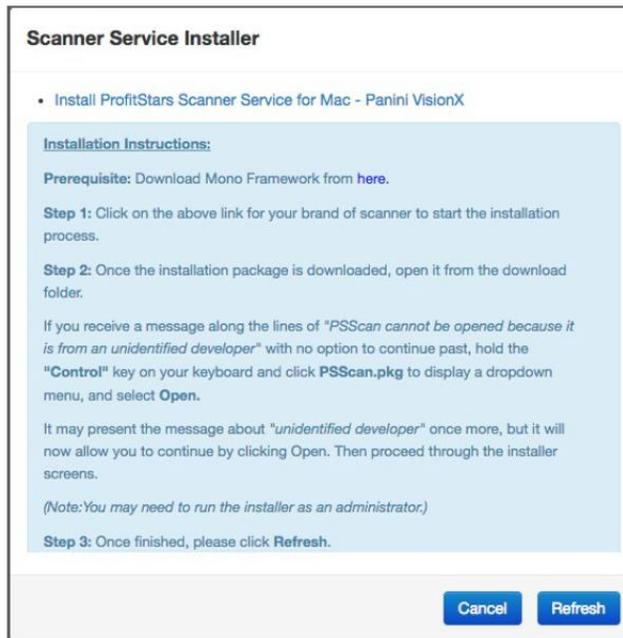
2. Click **Remote Deposit Now**.



3. The Remote Deposit Now window will appear. Click **Scan** from the top menu bar.



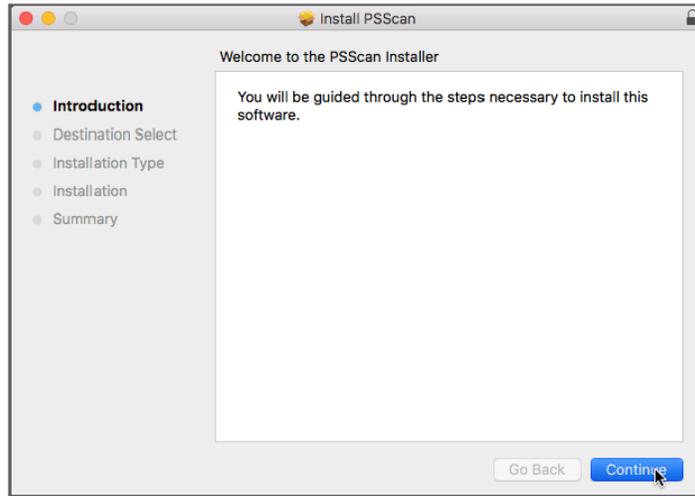
4. The Scanner Service Installer window will appear. Click the **Install ProfitStars Scanner Service for Mac – Panini Vision X** link to begin.



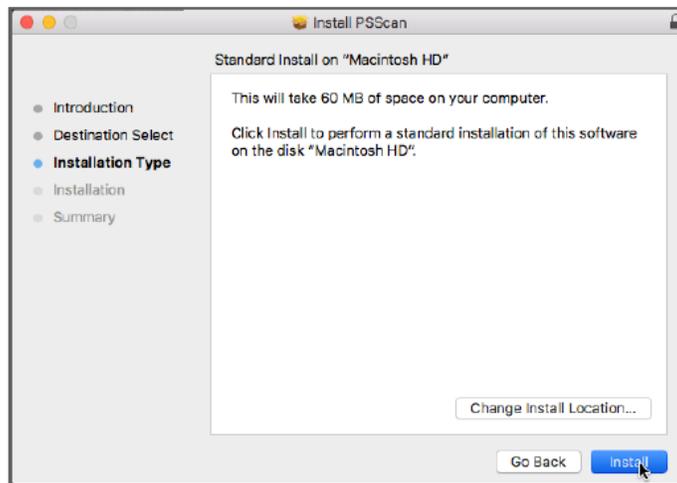
5. Click **PSScan.pkg** on the bottom left-hand corner of the Google Chrome browser window to run the installer.



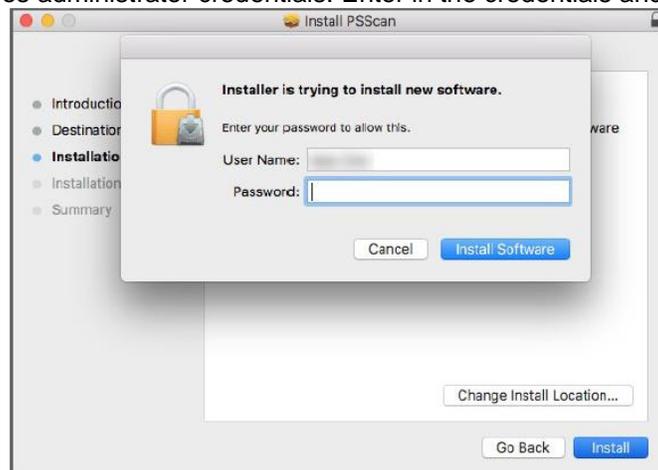
6. The ProfitStars Scan Service Setup Install window appears. Click **Continue**.



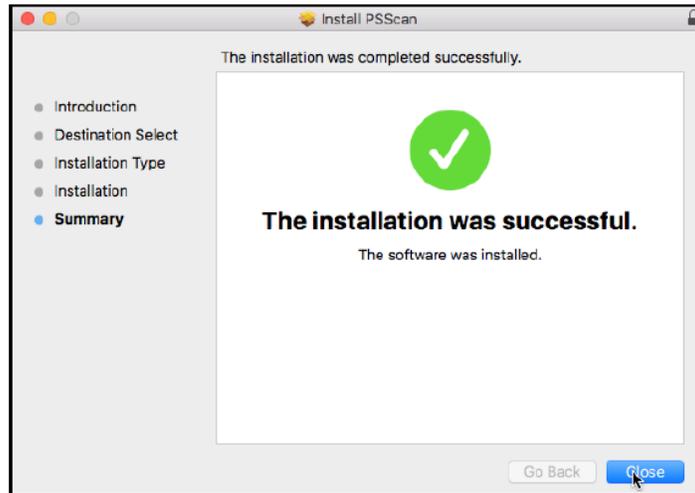
7. The Install Window displays the Install prompt. Click **Install** to continue.



8. Installing this software requires administrator credentials. Enter in the credentials and then click **Install Software**.

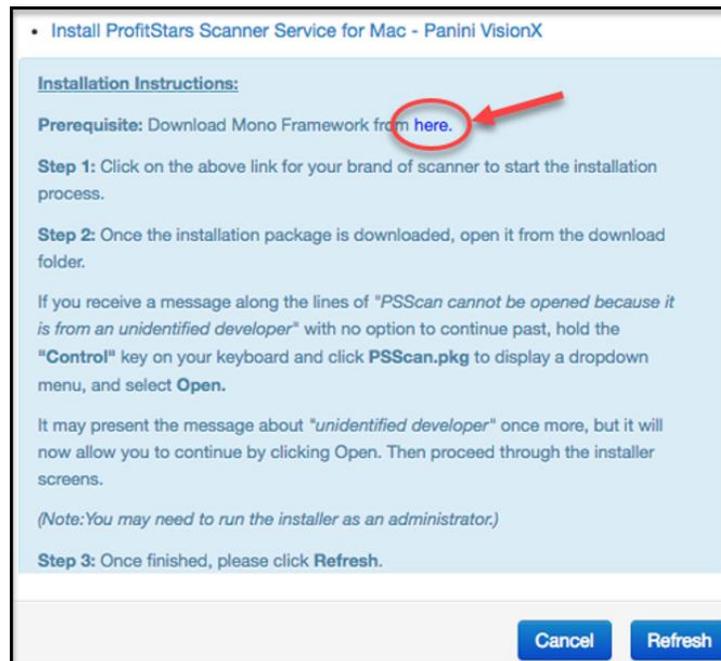


9. Select **Close** to complete the installation.



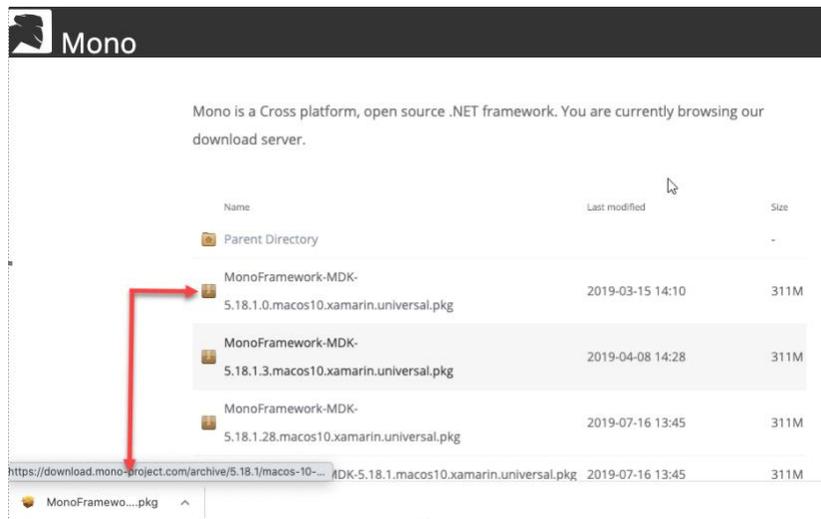
INSTALLING MONO FRAMEWORK

1. Click the **here** link in the Prerequisite line from the Installation Instructions section of the Scanner Services Installer window.

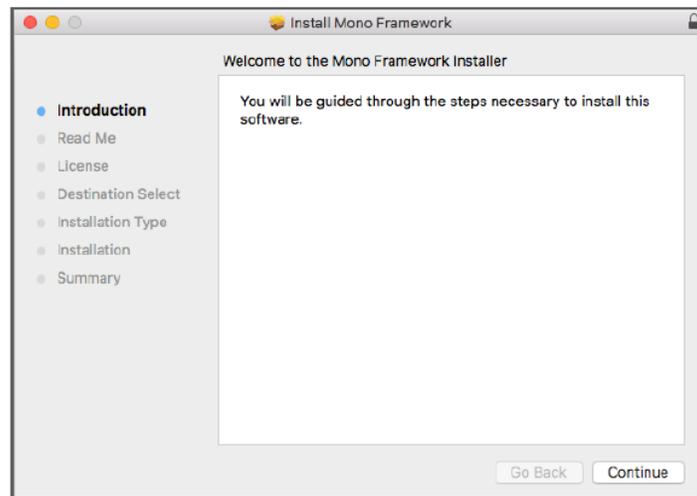


2. The link will navigate you to the Mono Framework webpage. Click either one of the Framework files (.pkg file type) to launch the download, as they are identical.

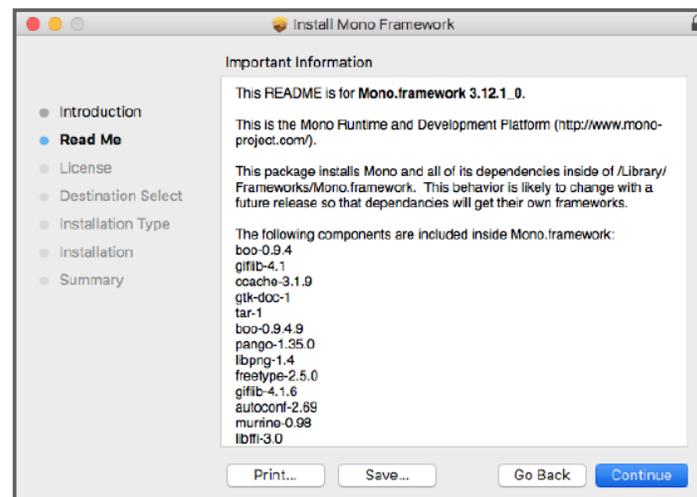
3. Click **MonoFramework-MDK...pkg** on the bottom left-hand corner of the Google Chrome browser window to run the installer.



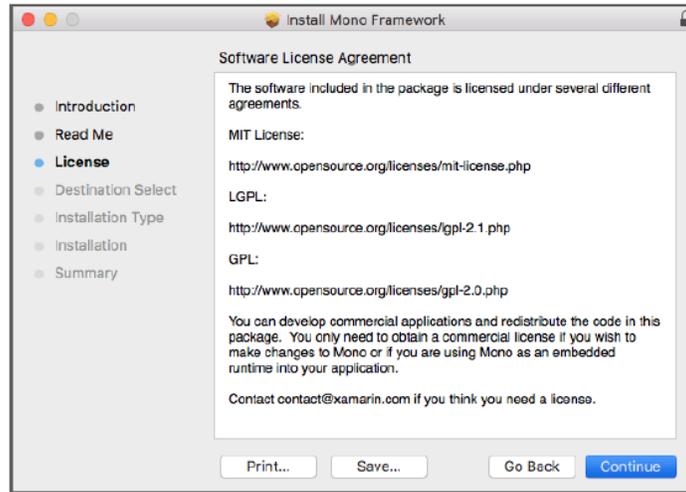
4. The Install Mono Framework window appears. Click **Continue**.



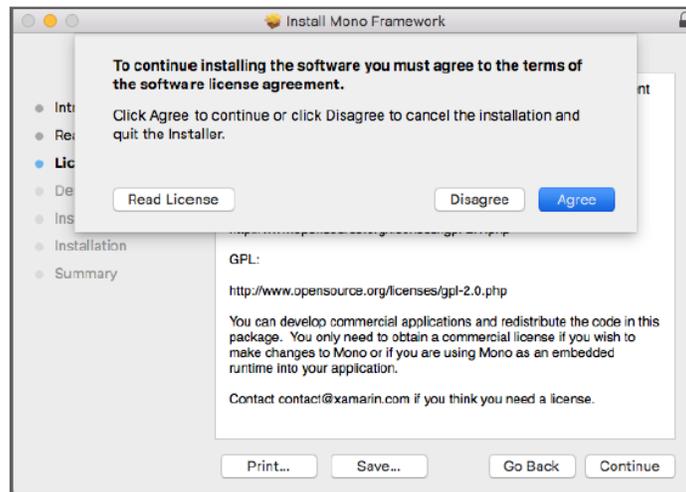
5. Read the important information shown, then click **Continue** to install the Mono Framework.



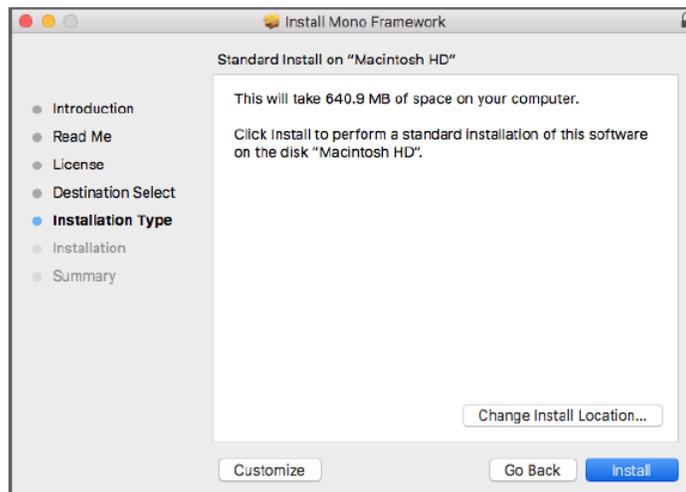
6. Read the software license agreement section, then click **Continue**.



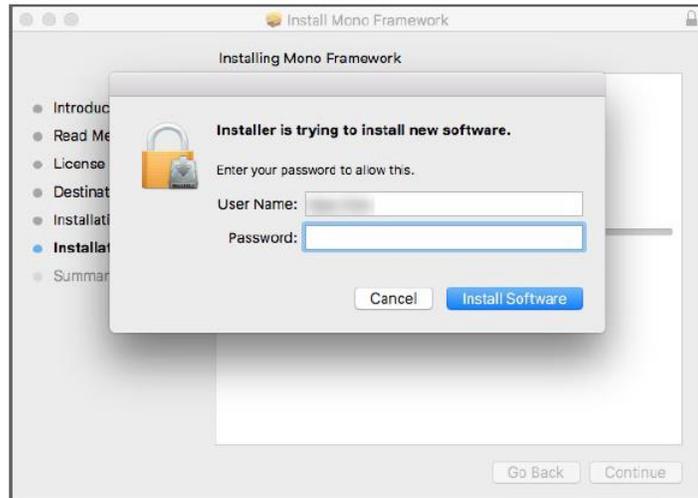
7. As shown below, click **Agree** to accept the software license agreement terms.



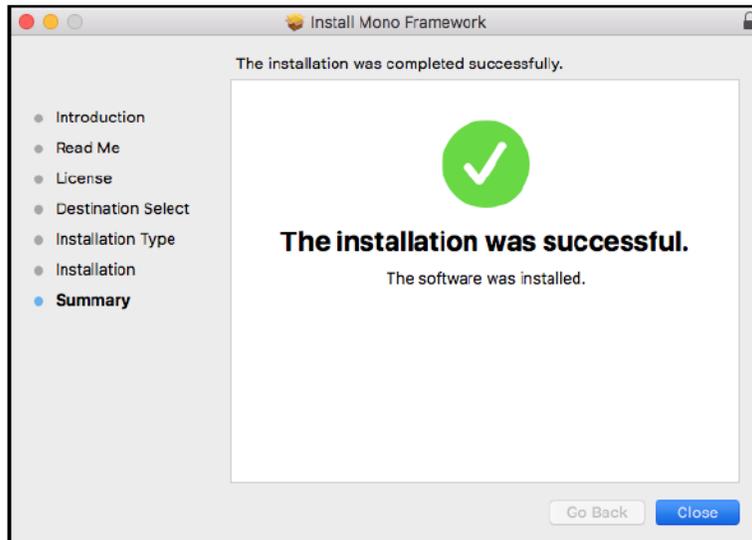
8. Click **Install** to continue.



9. Installation of this software requires administrator credentials. Enter in the credentials and click **Install Software**.



10. Select **Close** to complete the installation.



11. Restart your computer.

12. Plug in the scanner USB cable to the computer and ensure both cables from the scanner are connected.